Algae Free Guarantee

Even under the best circumstances and with consistent weekly maintenance, it is possible to develop algae. Sometimes it just appears in areas that get little circulation, or the algae spores are blown in from a nearby body of water and even introduced to the water from contaminated swimsuits. Remember algae is a living organism and as such can adapt and evolve to become resistant to chlorine and other chemicals. So even the most meticulously maintained pool can and will develop algae at some point.

The Allied Aquatics "Algae Free Guarantee" is our commitment to quality, our process, and our customers. Regardless of the level of your weekly service, either basic or concierge, you're covered by the Algae Free Guarantee. In the unlikely event that your pool does develop algae, simply notify us of the problem within 48 hours of your last service and we will dispatch a technician within 24 hours to correct the issue at no additional cost.

*This guarantee is valid only when all filtration and sanitization systems are functioning properly and running the daily required amount of time; filter maintenance has been performed within the last 6 months; excessive organic material has not been introduced and is not present in the pool; pool surface is not pitted, rough or damaged and you've received uninterrupted service for at least 4 weeks.